

RESERVATION CONTRACT 2017

Complete the reservation contract and send it to us along with your deposit. 518 rue de Janin – 40440 ONDRES - FRANCE

(1) Last name First name
 Address
 Postal (Zip) Code City Country
 Telephone Mobile Phone Fax
 E-mail Born

Accompanying Persons :

(2) Last name First name Born m f
 (3) Last name First name Born m f
 (4) Last name First name Born m f
 (5) Last name First name Born m f
 (6) Last name First name Born m f

For safety reasons, minors must be accompanied by one of their parent.

RENTED ACCOMMODATION: Arrival date from 4 pm - Departure date before 10 am

I wish to reserve a rental accommodation :

- Equipped tent 4p
 Gibsycaravan 4p
 Cottage 4p
 Cottage 4/6p
 Cottage 6p
 Cottage Alizé 4p
 Taos H 2/4P
 New Valley 4p
 Taos F 4/5p
 Chalet Prestige 5p
 Chalet Confort 5p
 Chalet Confort 6p
 Cottage 4p
 Sheet 160/140/80
 Kit BB
 TV

For persons, with vehicle(s)	Rental Deposit x 25 %
	+ Cancellation insurance (optional) 3% for the full stay out <small>booking fees and taxes (www.campez-couvert.com)</small>	+
	+ booking fee	+ 20 €
	= TOTAL	=

For bookings less than 30 days before the beginning of the stay, payment must be made in full at the time of booking.

I undertake to pay the balance due for my booking + tourist tax one month before arrival

PITCH: Arrival date from 3 pm - Departure date before 11 am

I wish to reserve a pitch: Tent - Caravan (size: m x m) - Camper van
 with electricity

For persons, with dog(s) with véhicule(s) with additional tent(s)	Deposit	120 €
	+ Cancellation insurance (optional) 3% for the full stay out <small>booking fees and taxes (www.campez-couvert.com)</small>	+
	+ booking fee	+ 20 €
	= TOTAL	=

I undertake to pay the balance due for my booking + tourist tax one month before arrival

Pitches may be booked for a minimum period of 7 days and 2 people.

PAYMENT: I hereby pay by:

- money order
 bank transfer (SEPA number*)
 bank card (Visa, Eurocard or Mastercard etc.) For payments by bank card:
 I authorize Camping du Lac to charge my bank card

n° :

Card Security Code (last 3 digits on the back of the card):

Expiry date:

Name of the holder:

Amount: €

Signature :

*N° SEPA :
 FR76 1690 6200 2487 0015 4606 489
 BIC AGRIFRPP869

I declare that I have read and accept your general terms of sale and your price list.

Date :

Signature :

How did you know the **Camping du Lac** ?

- Already visited
 Camping book, which
 Friends
 Internet
 Kid's Camping
 Touristic show
 Other:

GENERAL TERMS OF SALE

Bookings are only final after receipt of the booking contract and of the corresponding deposit. No reduction or repayment shall be made in the event of late arrival or early departure. Bookings are non-transferable. Pitches or accommodations cannot be sublet or made over to a third party.

Minors must be accompanied by their parents to enter and register at the campsite.

Any changes in kind of accommodation, kind of pitch, or the details of the stay (such as animals, kits, options...) will lead to modification fees if made after confirmation of the booking.

1. Changes are made more than 30 days before the arrival date, depending on availabilities: fees of 50 € will be added to the price of the stay.

2. Changes are made less than 30 days before the arrival date, depending on availabilities: a) if the new price is higher than the initial cost, fees of 50 € will be added to the new price. B) if the new price is lower than the initial cost, the customer shall not as for any refund. Those fees will also apply once on site for any changes in accommodation or pitch.

Modification fees will also be applied for any changes of dates. If you wish to change the period of your holiday for another period of the same season, depending on availabilities, it can only be asked at least 15 days before the original arrival date. The modification fees will be of 100 €. No changes will be accepted for another year.

In the event of an inaccurate declaration by the lessee, the contract shall be automatically cancelled and any amounts paid shall remain in the possession of the owner.

The customer promises to observe the campsite rules to have insurance cover for civil liability that includes camping and rentals.

For safety reasons, minors must be accompanied by one of their parent.

1) PITCH

- Payment of amounts due in respect of your stay: 30 days before the arrival day.

- Arrival 3 pm and departure 11 am: the pitch shall be available at 3 pm. If you delay your arrival without informing us in writing (by fax, email or letter) or by telephone (for an unforeseen event less than 24 hours before your arrival) the pitch shall be deemed available from 2 pm on the following day, and the campsite shall retain possession of the deposit. The pitch must be vacant before 11 am. Failing this, the amount due for an additional night shall be charged same procedure if you take your pitch before 3 pm.

2) RENTED ACCOMMODATION

- Payment of amounts due in respect of your stay: amounts due in respect of rented accommodation shall be settled at least one month before the arrival date. Failing this the booking shall be considered cancelled.

- Arrival and departure times: rented accommodation is available at 4 pm on the day of arrival. The accommodation must be vacant before 10 am.

Rental accommodation: 4 weeks before the start of your stay at the latest. If you make a reservation more than 4 weeks before your arrival, you will make a down payment of 25% of the total price of your stay + reservation fees and optional insurance.

If you make a reservation less than 4 weeks before your arrival, you will make the full payment for your stay.

3) DEPOSIT

A deposit of € 200 shall be paid (by bank card) on arrival in respect of the rented accommodation and its facilities. This sum shall be returned on departure after completion of an inventory of fixtures.

A deposit of € 75 (maxi 60' work) shall be paid to cover cleaning costs for the rented accommodation and returned on departure after completion of an inventory of fixtures.

4) COOLING-OFF PERIOD

In accordance with article L.121-20-4 of the French Consumer Code, none of the services and provisions proposed on this Site are subject to the cooling-off period stipulated in articles L.121-20 and following of the French Consumer Code.

Consequently, the accommodation and leisure services ordered on the Site are exclusively subject to the cancellation conditions attached.

5) CANCELLATION

Campez Couvert insurance covers all cancellations which are not caused by you.

In plain language, everything is covered, except changing your mind! What we cover:

- Death, accident or serious illness, hospitalisation of the insured person, a relative or a close family friend.
- Material damage or substantial theft.
- Complications of the pregnancy for the insured person.
- State of pregnancy contraindicating the trip due to the nature of the trip.
- Redundancy / contractual termination.
- Summons to a retake exam.
- Contraindications or consequences of vaccinations.
- Depression, psychological, emotional or mental illness.
- Serious vehicle damage.
- Getting a job.
- Cancellation or change to paid leave.
- Professional transfer.
- Tourist visa refusal.
- Summons: in preparation of adopting a child, as either a witness or jury member or for an organ transplant.
- Natural disasters (according to the Law No. 86-600 of 13 July 1986, as amended).
- Site access prohibited.
- Cancellation of one of the persons accompanying the insured person (maximum 9 people).
- Separation (civil partnership or marriage).

Find all the insurance terms and conditions at www.campez-couvert.com

No repayment shall be possible if you do not subscribe to the cancellation guarantee plan.

Once the stay has begun, the whole of the cost of the stay remains due to the campsite if you didn't subscribe the insurance. Repayment shall not be made due to early departure or late arrival under any circumstances.

6) UNUSED FACILITIES

Any stay that is interrupted or cut short (late arrival, early departure) by you shall not give rise to any reimbursement

7) INSURANCE

During your stay, the owner provides civil liability cover for visitors for all bodily injury or damage to property for which our liability has been established.

8) PICTURE RIGHTS

You authorize Camping Du Lac to use pictures of you or your children that could be taken during your stay for the advertising of the campsite on any support (brochures, website.....)

9) SENDING OF DIGITAL INVOICE

10) DISPUTES MEDIATION

Complaints regarding non-compliance of services with regard to contractual commitments may be sent to the manager of the campsite by post or email.

In the event of a dispute, you may contact us in the following way:

Send a registered letter with acknowledgement of receipt to the manager of the campsite to the address: Camping du Lac; 518 rue de Janin; 40440 Ondres France

If you are not satisfied with the response you receive, you may refer to the CMAP mediation center after a period of one month following the time you sent these letters/emails. Please make your submission online

EXTRACT FROM CAMPSITE RULES

REGISTRATION

We reserve the right not to authorize the entrance or stay at the campsite of any person whose behaviour may disturb the peace. Access to the campsite is only authorized after registration at the office, on provision of identity papers. It implies acceptance of the campsite rules.

Visitors without vehicles are admitted between 9 a.m. and 8 p.m. under the responsibility of the campers visited. Visitors do not have access to the aqua park.

Access to the aqua park is strictly for customers of the campsite alone. No for the

visitors

For security reasons, residents of Camping du Lac must wear a bracelet at all times during their stay.

1. RESPECT FOR OTHERS

Vehicles may not be driven within the campsite between 10 p.m. and 7 a.m. The speed limit is 10 km/h.

Radios and televisions etc. must not disturb your neighbours under any circumstances.

Toilet blocks must be kept clean at all times by users.

Flower beds must be respected.

2. SAFETY

Private coal barbecues are forbidden within the site; use of the public areas must be respected. The management only accepts responsibility for objects left at the office; campers remain liable for their own dwellings.

3. ANIMALS

Animals are forbidden in the rented accommodations.

In the campsite they must be tattooed and vaccinated (supporting documents required) and kept on a leash.

Dangerous animals (1st category & 2nd) are strictly forbidden on the campsite.

This campsite makes an active contribution to the use of renewable energy sources, saving energy and water, reducing waste production and improving the local environment.

Prices for 2017, calculated using the VAT rate in force at 01/01/2017 : 10 %.

